

Viewing Tracking Events

Quick Guide

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1. Viewing Tracking Events

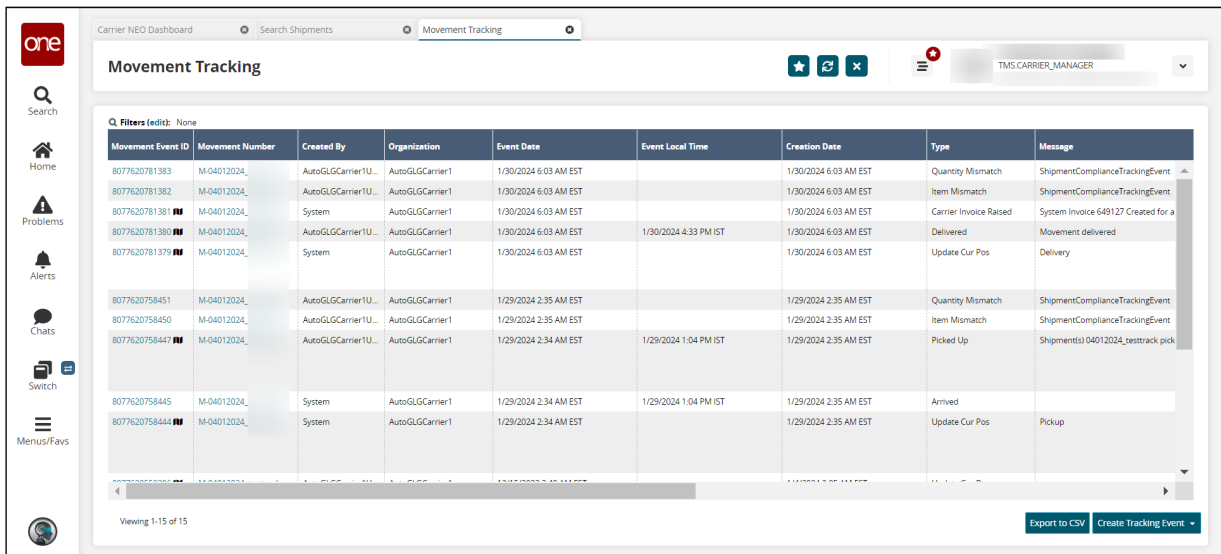
Users can view tracking events as defined by the enterprise, organization, or user. For more information about user-defined tracking events, see "Creating Tracking Events" in the *NEO Online Help* for more information.

Screens in the NEO UI displaying tracking events for a movement or shipment can be accessed in three different ways. The instructions below describe how to view movement tracking events, but the same process is used to view shipment tracking events. The different methods start the same, so this step is written below and the three methods follow.

- Search for a movement using the Global search in the left navigation panel, or click one of the menu paths below based on your requirements.
 - a. Click **Menus/Favs > Transportation > Search Shipments**.
The Search Shipments screen displays.
 - b. Click **Menus/Favs > Transportation > (Tendered, Confirmed, Pick Ready, Intransit, Delivery Ready, or Delivered)**.
The selected shipment state screen displays.
 - c. Click **Menus/Favs > Transportation > Non-Controlled Shipments**.
The Non-Controlled Shipments screen displays.

Complete the following steps to view tracking events from the Search Shipments or Non-Controlled Shipments screens using the Actions menu:

1. Check the box for one movement/shipment from one of the screens mentioned above. (You cannot view tracking events for more than one movement/shipment at the same time.)
2. Click **Actions > Movement Tracking**.
The Movement Tracking screen displays.



Complete the following steps to view movement tracking events from the Search Shipments or Non-Controlled Shipments screens using the contextual menu (blue triangle):

1. Click the contextual menu arrow (blue triangle) in the cell for a movement.
A menu displays.

Movement	Shipment	Cost	Shipper	Consignee	Pickup	Delivery	Target Pickup/Actual Pickup	Target Delivery/Actual Delivery	Arrived Location/Arrived Date	Links	Status
M-04012024_testtrack	04012024_testtrack	No Cost	QA3_10MiePune_S... AutoRTV4000QA... Pune, Maharashtra 410506	QA3_12MiePune_S... AutoRTV4000QA... Pune, Maharashtra 410506	1/5/2024 11:33 AM IST	2/29/2024 11:34 AM IST	1/5/2024 11:33 AM IST/ 1/29/2024 1:04 PM IST	2/29/2024 11:34 AM IST/ 1/30/2024 4:33 PM IST	QA3_12MiePune_Site7/ 1/29/2024 2:34 AM EST	HTC	
M-TestSupplier09122024	TestSupplier09122024	No Cost	QA3_10MiePune_S... AutoRTV4000QA... Pune, Maharashtra 410506	QA3_12MiePune_S... AutoRTV4000QA... Pune, Maharashtra 410506	2/10/2024 8:22 PM - 8:22 PM IST Appt Required	4/5/2024 8:22 PM - 8:22 PM IST Appt Required	2/10/2024 8:22 PM IST	4/5/2024 8:22 PM IST	QA3_12MiePune_Site7/ 2/21/2024 2:21 AM EST	HTC	
M-TestShipmentEvent-123	TestShipmentEvent-123	No Cost	RTV4000QA3Site12 AutoRTV4000QA... Forworth, TX 76199	RTV4000QA3Site13 AutoRTV4000QA... Charlotte, NC 28201	2/14/2024 11:37 PM EST - 2/15/2024 11:37 PM EST Appt Required	2/28/2024 11:37 PM EST - 2/29/2024 11:37 PM EST Appt Required	2/14/2024 11:37 PM EST	2/28/2024 11:37 PM EST	RTV4000QA3Site13/ 2/23/2024 1:42 AM EST	HTC	
Ship-0T-098	Ship-0T-098	No Cost	RTV4000QA3Site11 AutoRTV4000QA... Dallas, TX 75001	RTV4000QA3Site13 AutoRTV4000QA... Charlotte, NC 28201	2/20/2024 2:45 AM - 2:45 AM EST Appt Required	2/27/2024 2:45 AM EST - 2/28/2024 2:45 AM EST Appt Required	2/20/2024 2:45 AM EST	2/27/2024 2:45 AM EST	RTV4000QA3Site13/ 2/23/2024 1:42 AM EST	HT	
Ship-0T-3-5-1	Ship-0T-3-5-1	No Cost	RTV4000QA3Site11 AutoRTV4000QA... Dallas, TX 75001	RTV4000QA3Site13 AutoRTV4000QA... Charlotte, NC 28201	2/20/2024 2:45 AM - 2:45 AM EST Appt Required	2/27/2024 2:45 AM EST - 2/28/2024 2:45 AM EST Appt Required	2/20/2024 2:45 AM EST	2/27/2024 2:45 AM EST	RTV4000QA3Site13/ 2/23/2024 1:42 AM EST	HT	

2. Click the **Movement Tracking** option.
The Movement Tracking screen for that movement displays.

Movement Event ID	Movement Number	Created By	Organization	Event Date	Event Local Time	Creation Date	Type	Message
8077620781383	M-04012024	AutoGLGCarrier1U...	AutoGLGCarrier1	1/30/2024 6:03 AM EST		1/30/2024 6:03 AM EST	Quantity Mismatch	ShipmentComplianceTrackingEvent
8077620781382	M-04012024	AutoGLGCarrier1U...	AutoGLGCarrier1	1/30/2024 6:03 AM EST		1/30/2024 6:03 AM EST	Item Mismatch	ShipmentComplianceTrackingEvent
8077620781381	M-04012024	System	AutoGLGCarrier1	1/30/2024 6:03 AM EST		1/30/2024 6:03 AM EST	Carrier Invoice Raised	System Invoice 649127 Created for a
8077620781380	M-04012024	AutoGLGCarrier1U...	AutoGLGCarrier1	1/30/2024 6:03 AM EST	1/30/2024 4:33 PM IST	1/30/2024 6:03 AM EST	Delivered	Movement delivered
8077620781379	M-04012024	System	AutoGLGCarrier1	1/30/2024 6:03 AM EST		1/30/2024 6:03 AM EST	Update Cur Pos	Delivery
8077620758451	M-04012024	AutoGLGCarrier1U...	AutoGLGCarrier1	1/29/2024 2:35 AM EST		1/29/2024 2:35 AM EST	Quantity Mismatch	ShipmentComplianceTrackingEvent
8077620758450	M-04012024	AutoGLGCarrier1U...	AutoGLGCarrier1	1/29/2024 2:35 AM EST		1/29/2024 2:35 AM EST	Item Mismatch	ShipmentComplianceTrackingEvent
8077620758447	M-04012024	AutoGLGCarrier1U...	AutoGLGCarrier1	1/29/2024 2:34 AM EST	1/29/2024 1:04 PM IST	1/29/2024 2:35 AM EST	Picked Up	Shipments! 04012024_testtrack pick
8077620758445	M-04012024	System	AutoGLGCarrier1	1/29/2024 2:34 AM EST	1/29/2024 1:04 PM IST	1/29/2024 2:35 AM EST	Arrived	
8077620758444	M-04012024	System	AutoGLGCarrier1	1/29/2024 2:34 AM EST	1/29/2024 1:04 PM IST	1/29/2024 2:35 AM EST	Update Cur Pos	Pickup

Complete the following steps to view shipment tracking events from the Search Shipments or Non-Controlled Shipments screens using the contextual menu (blue triangle):

1. Click the contextual menu arrow (blue triangle) in the cell for a shipment.
A menu displays.

Movement	Shipment	Cost	Shipper	Consignee	Pickup	Delivery	Target Pickup/Actual Pickup	Target Delivery/Actual Delivery	Arrived Location/Arrived Date	Links	State Status
M-04012024_testtrack	04012024_testtrack	No Cost	QA3_10MiePune_S... AutoRTVW4000QA... Pune, Maharashtra 410506	QA3_12MiePune_S... AutoRTVW4000QA... Pune, Maharashtra 410506	1/5/2024 11:33 AM IST	2/29/2024 11:34 AM IST	1/5/2024 11:33 AM IST/ 1/29/2024 1:04 PM IST	2/29/2024 11:34 AM IST/ 1/30/2024 4:33 PM IST	QA3_12MiePune_Site7/ 1/29/2024 2:34 AM EST	HTC	
M-TestSupplier09022024	TestSupplier09022024	No Cost	QA3_10MiePune_S... AutoRTVW4000QA... Pune, Maharashtra 410506	QA3_12MiePune_S... AutoRTVW4000QA... Pune, Maharashtra 410506	2/10/2024 8:22 PM - 8:22 PM IST Appt Required	4/5/2024 8:22 PM - 8:22 PM IST Appt Required	2/10/2024 8:22 PM IST	4/5/2024 8:22 PM IST	QA3_12MiePune_Site7/ 2/21/2024 2:21 AM EST	HTC	
M-Test:ShipmentEvent-123	Test:ShipmentEvent-123	No Cost	RTVW4000QA3Site12 AutoRTVW4000QA... Forworth, TX 76199	RTVW4000QA3Site13 AutoRTVW4000QA... Charlotte, NC 28201	2/14/2024 11:37 PM EST - 2/15/2024 11:37 PM EST Appt Required	2/28/2024 11:37 PM EST - 2/29/2024 11:37 PM EST Appt Required	2/14/2024 11:37 PM EST	2/28/2024 11:37 PM EST	RTVW4000QA3Site13/ 2/23/2024 1:42 AM EST	HTC	
Ship-07-098	Ship-07-098	No Cost	RTVW4000QA3Site11 AutoRTVW4000QA... Dallas, TX 75001	RTVW4000QA3Site13 AutoRTVW4000QA... Charlotte, NC 28201	2/20/2024 2:45 AM - 2:45 AM EST Appt Required	2/27/2024 2:45 AM EST - 2/28/2024 2:45 AM EST Appt Required	2/20/2024 2:45 AM EST	2/27/2024 2:45 AM EST	RTVW4000QA3Site13/ 2/23/2024 1:42 AM EST	HT	
Ship-07-3-5-1	Ship-07-3-5-1	No Cost	RTVW4000QA3Site11 AutoRTVW4000QA... Dallas, TX 75001	RTVW4000QA3Site13 AutoRTVW4000QA... Charlotte, NC 28201	2/20/2024 2:45 AM - 2:45 AM EST Appt Required	2/27/2024 2:45 AM EST - 2/28/2024 2:45 AM EST Appt Required	2/20/2024 2:45 AM EST	2/27/2024 2:45 AM EST	RTVW4000QA3Site13/ 2/23/2024 1:42 AM EST	HT	

2. Click the **Shipment Tracking** option.
The Shipment Tracking screen displays.

Tracking Event	Shipment Number	Created By	Organization	Event Date	Event Local Time	Creation Date	Type	Message
6853387283	04012024_testtrack	AutoGLGCarrier1U...	AutoGLGCarrier1	1/30/2024 6:03 AM EST		1/30/2024 6:03 AM EST	Quantity Mismatch	ShipmentComplianceTrackingEvent
6853387282	04012024_testtrack	AutoGLGCarrier1U...	AutoGLGCarrier1	1/30/2024 6:03 AM EST		1/30/2024 6:03 AM EST	Item Mismatch	ShipmentComplianceTrackingEvent
6853387281	04012024_testtrack	AutoGLGCarrier1U...	AutoGLGCarrier1	1/30/2024 6:03 AM EST		1/30/2024 6:03 AM EST	Proof of Delivery	Added Proof of Delivery, file name: POD202401300603250401 2024_test
6853387280	04012024_testtrack	AutoGLGCarrier1U...	AutoGLGCarrier1	1/30/2024 6:03 AM EST		1/30/2024 6:03 AM EST	Proof of Delivery	Added Proof of Delivery, file name: POD202401300603250401 2024_test
6853387279	04012024_testtrack	System	AutoGLGCarrier1	1/30/2024 6:03 AM EST		1/30/2024 6:03 AM EST	Update Cur Pos	Shipment delivered
6853387278	04012024_testtrack	System	AutoGLGCarrier1	1/30/2024 6:03 AM EST		1/30/2024 6:03 AM EST	Carrier Invoice Raised	System Invoice 649127 Created for a
6853387276	04012024_testtrack	AutoGLGCarrier1U...	AutoGLGCarrier1	1/30/2024 6:03 AM EST	1/30/2024 6:03 AM EST	1/30/2024 6:03 AM EST	Delivered	Shipment delivered
6853353976	04012024_testtrack	AutoGLGCarrier1U...	AutoGLGCarrier1	1/29/2024 2:35 AM EST		1/29/2024 2:35 AM EST	Quantity Mismatch	ShipmentComplianceTrackingEvent
6853353975	04012024_testtrack	AutoGLGCarrier1U...	AutoGLGCarrier1	1/29/2024 2:35 AM EST		1/29/2024 2:35 AM EST	Item Mismatch	ShipmentComplianceTrackingEvent
6853353974	04012024_testtrack	System	AutoGLGCarrier1	1/29/2024 2:34 AM EST		1/29/2024 2:35 AM EST	Update Cur Pos	Shipment picked up
6853353973	04012024_testtrack	AutoGLGCarrier1U...	AutoGLGCarrier1	1/29/2024 2:34 AM EST	1/29/2024 2:34 AM EST	1/29/2024 2:35 AM EST	Picked Up	Shipment picked up
6853353969	04012024_testtrack	System	AutoGLGCarrier1	1/29/2024 2:34 AM EST	1/29/2024 2:34 AM EST	1/29/2024 2:35 AM EST	Arrived	
6853039310	04012024_testtrack	AutoGLGCarrier1U...	AutoGLGCarrier1	12/15/2023 3:40 AM EST		1/4/2024 2:05 AM EST	Update Cur Pos	

Complete the following steps to view movement tracking events from the movement details screen:

1. Click the link for a movement based on the search performed above.
The movement details screen displays.

Carrier NED Dashboard Search Shipments Movement - M-04012024_

one TMS CARRIER_MANAGER

Header Details

Shipped Qty 1: Shipped Qty 2: Next stop via:

* Equipment: Dry Van Distance: 0 Mile Rating Type:

Carrier: AutoGLGCarrier1 Total Cost: 0.00 USD Is Round Trip:

Scale Weight: Plan Status:

Demurrage: D H M Detention: D H M

Continuous Movement: Deadhead Distance:

Last Event Status: Seal No:

Last Event Time: 1/30/2024 6:03 AM EST Registration No:

Container #:

Shipments Stops Documents

Shipper	Consignee	Pickup	Delivery	Qty/ Weight/Volume	Spaces
QA3_10MilePu... AutoRTN4000... Pune, Maharashtra 410506	QA3_12MilePu... AutoRTN4000... Pune, Maharashtra 410506	1/5/2024 1:03 AM - 1:03 AM EST	2/29/2024 1:04 AM - 1:04 AM EST	7 7	0

Save Actions

2. Click **Actions > Movement Tracking**.
The Movement Tracking screen displays.

Carrier NED Dashboard Search Shipments Movement Tracking

one TMS CARRIER_MANAGER

Q Filters (edit): None

Movement Event ID	Movement Number	Created By	Organization	Event Date	Event Local Time	Creation Date	Type	Message
8077620781383	M-04012024_	AutoGLGCarrier1U...	AutoGLGCarrier1	1/30/2024 6:03 AM EST		1/30/2024 6:03 AM EST	Quantity Mismatch	ShipmentComplianceTrackingEvent
8077620781382	M-04012024_	AutoGLGCarrier1U...	AutoGLGCarrier1	1/30/2024 6:03 AM EST		1/30/2024 6:03 AM EST	Item Mismatch	ShipmentComplianceTrackingEvent
8077620781381	M-04012024_	System	AutoGLGCarrier1	1/30/2024 6:03 AM EST		1/30/2024 6:03 AM EST	Carrier Invoice Raised	System Invoice 649127 Created for a
8077620781380	M-04012024_	AutoGLGCarrier1U...	AutoGLGCarrier1	1/30/2024 6:03 AM EST	1/30/2024 4:33 PM IST	1/30/2024 6:03 AM EST	Delivered	Movement delivered
8077620781379	M-04012024_	System	AutoGLGCarrier1	1/30/2024 6:03 AM EST		1/30/2024 6:03 AM EST	Update Cur Pos	Delivery
8077620758451	M-04012024_	AutoGLGCarrier1U...	AutoGLGCarrier1	1/29/2024 2:35 AM EST		1/29/2024 2:35 AM EST	Quantity Mismatch	ShipmentComplianceTrackingEvent
8077620758450	M-04012024_	AutoGLGCarrier1U...	AutoGLGCarrier1	1/29/2024 2:35 AM EST		1/29/2024 2:35 AM EST	Item Mismatch	ShipmentComplianceTrackingEvent
8077620758447	M-04012024_	AutoGLGCarrier1U...	AutoGLGCarrier1	1/29/2024 2:34 AM EST	1/29/2024 1:04 PM IST	1/29/2024 2:35 AM EST	Picked Up	Shipments104012024_testtrack pick
8077620758445	M-04012024_	System	AutoGLGCarrier1	1/29/2024 2:34 AM EST	1/29/2024 1:04 PM IST	1/29/2024 2:35 AM EST	Arrived	
8077620758444	M-04012024_	System	AutoGLGCarrier1	1/29/2024 2:34 AM EST		1/29/2024 2:35 AM EST	Update Cur Pos	Pickup

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Export to CSV Create Tracking Event

Complete the following steps to view shipment tracking events from the shipment details screen:

1. Click the link for a shipment based on the search performed above.
The shipment details screen displays.

Carrier NED Dashboard | Search Shipments | Ship-DT-098

Ship-DT-098

Shipper: AutoRTVN4000Q43Shipper1
 Consignee: AutoRTVN4000Q43Shipper1

Shipment No: Ship-DT-098
 Freight Terms: Collect
 Rating Type:

State: Confirmed
 Equipment: Dry Van
 Buyer Allowance:
 Equipment No:
 Shipment Type:

Size:
 Mode:
 Container #:

Ship From: RTVN4000Q43Site11
 4055
 Valley View Lane
 Dallas, TX 75001, US

Ship To: RTVN4000Q43Site13
 5404
 Midway
 Charlotte, NC 28201, US

Bill To:
 Controlling Site:

* Pickup: 2/20/2024 2:45 AM EST - 2/20/2024 2:45 AM EST
 Target Pickup: 2/20/2024 2:45 AM EST
 * Delivery: 2/27/2024 2:45 AM EST - 2/28/2024 2:45 AM EST
 Target Delivery: 2/27/2024 2:45 AM EST
 Service Level:

Ship With Group:
 Parent Shipment:

BOL No:
 Receiving Silo No:

Actions Save Next

- Click the **Tracking** tab.
 The tracking event for that shipment display.

Carrier NED Dashboard | Search Shipments | Ship-DT-098

Ship-DT-098

Header | Content | Codes | Other Info | Schedule | **Tracking** | Documents | Holds | History | Milestones

Q Filters (edit): None

Tracking Event	Shipment Number	Created By	Organization	Event Date	Event Local Time	Creation Date	Type	Message
6854715448	Ship-DT-098	AutoGLGQ43Driver1	AutoGLGCarrier1	3/12/2024 8:21 AM EDT		3/12/2024 8:23 AM EDT	Update Cur Pos	
6854714654	Ship-DT-098	AutoGLGQ43Driver1	AutoGLGCarrier1	3/12/2024 6:39 AM EDT		3/12/2024 6:40 AM EDT	Update Cur Pos	
6854714036	Ship-DT-098	AutoGLGQ43Driver1	AutoGLGCarrier1	3/12/2024 6:10 AM EDT		3/12/2024 6:11 AM EDT	Update Cur Pos	

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Export to CSV Create Tracking Event

Actions Save Next